# Workshop

6<sup>th</sup> November, Romania

# Softwares for PI Calculations

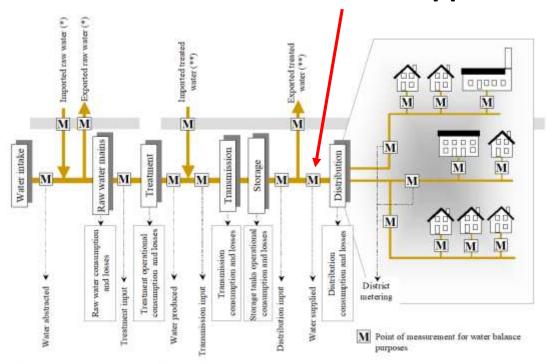
Jurica Kovac (with assistance from Mr. Allan Lambert)

# Overview of Software for Water Balance and PI Calculations

- Since 1999 several free software packages have been used in West Balkans region for IWA Water Balance and PI Calculations
- Free software:
  - EasyCalcs: with option to change languages of text (Roland Liemberger)
  - CheckCalcs (English, Croatian, Greek, Serbian language versions): ILMSS Ltd
  - EURWB&PICalcs (English, Croatian versions): ILMSS Ltd
    - linked to EU Reference Document 'Good Practices on Leakage Management 2015'
- Commercial software:
  - PIFastCalcs (English, Croatian, Greek, Serbian language versions) ILMSS Ltd
  - WB&PIUCalcs (English) WLR&A Ltd
- Some of these softwares have confidence limits calculations included as standard, some as additions to special versions

### The original 'standard' IWA Water Balance

# Figure 2 of Performance Indicators Manual 2000 shows 'Water Supplied'



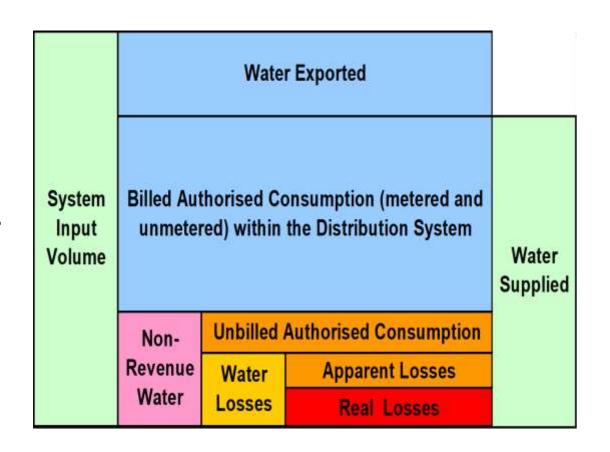
#### (\*) - can be located anywhere between the water intake and the treatment (\*\*) - can be located anywhere downstream treatment

# PI Manual 2000 Water Balance mentions Water Exported, but omits Water Supplied

		Billed authorized	Billed metered consumption (including water exported)	Revenue Water (or billed	
	Autorized	consumption	Billed unmetered consumption	volumes)	
	consumption	Unbilled authorized	Unbilled metered consumption		
		consumption	Unbilled unmetered consumption		
System Input Volume	Water losses	Annauent lesses	Metering inaccuracies	Non Revenue	
		Apparent losses	Unauthorized consumption	Water or (unbilled	
		Real losses	Transmission and distribution mains	volumes)	
			Overflow or leakage of storage tanks		
			Service connections to meter		

## Necessary Improvements since 2000

- System Input Volume SIV needs to be more clearly defined
  - should mention bulk metered volumes have been 'corrected for known errors'
  - does SIV include any Water Exported
  - 'Water Supplied' WS should be shown separately
  - Which % did you calculate, % of SIV or %s of WS?
  - %s by volume used as PIs are easily manipulated
- These concerns were corrected in some, but not all, 'country' versions
  - but not in subsequent issues of IWA Performance Indicators Reports



#### IWA Water Balance used in most ILMSS software

#### 'LEAKS' Suite of LEAKAGE EVALUATION and ASSESSMENT KNOW-HOW SOFTWARE

International Standard Components of Water Audit (Water Balance) for Transmission or Distribution Systems

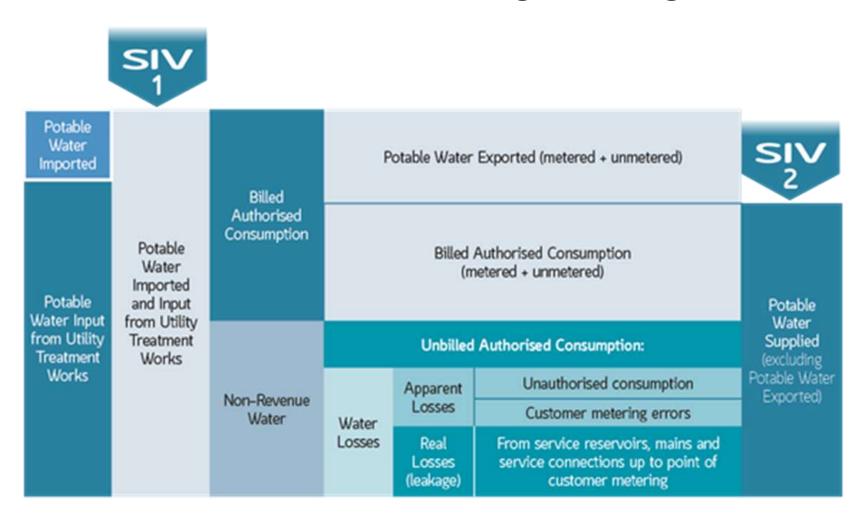
Based on IWA Report 'Performance Indicators for Water Supply Systems', July 2000, with minor modifications

		Water Exported				Billed Water Exported
Volume from Own Sources	System		Authorised	Billed Authorised Consumption	Revenue Water	Billed Metered Consumption
	Input	Consumption	Billed Unmetered Consumption			
	Volume	e ed Water		Unbilled Authorised Consumption		Unbilled Metered Consumption
	(corrected				Non- Revenue Water	Unbilled Unmetered Consumption
Water	for known	Supplied		Apparent Losses		Unauthorised Consumption
Water Imported	errors)	errors)				Customer Metering Inaccuracies
Imported			Water Losses			Leakage on Mains
			Water Losses	Real Losses		Leakage and Overflows at Storages
			1	Keai Lusses		Leakage on Service Connections
						up to point of customer metering

Note 1: The IWA Task Force on Performance Indicators recommends that the term 'Unaccounted for Water' (UFW) is not used.

See below for definitions of terminology used. The calculation on the 'Water Balance' Worksheet uses a simplified version of this Water Balance. .

# IWA Water Balance used in 2015 EU Reference Document 'Good Practices on Leakage Management'



#### Water balance calculations without confidence limits

- When the IWA standard water was published in 2000, the next question was:
  - but what about the errors in the data?
- So from 2002 confidence limits were included in EasyCalcs, PIFastCalcs, and Professional versions of CheckCalcs
- The 2<sup>nd</sup> (2007) Edition of the Performance Indicators Report included a mathematical Appendix on how to calculate Uncertainty
- But even now very few Water Balances show calculated confidence limits or uncertainty (both terms are used in practice)

#### How does Water Balance software calculate Confidence Limits?

Data entry values

**Calculated Values** 

Standard deviation = Megalitres x 95% CLs/2

BalanceLimitsDeviation $SD^2$ System Input Volume $6117$ $+/-2\%$ $-/-1\%$ $-/-1\%$ Billed Authorised Consumption $5200$ $+/-1\%$ $-/-1\%$ $-/-1\%$ Non-revenue Water $917$ $-/-15\%$ $-/-15\%$ $-/-15\%$ Unbilled Authorised Consumption $80$ $-/-15\%$ $-/-15\%$ $-/-15\%$ Water Losses $837$ $-/-16\%$ $-/-16\%$ $-/-10\%$ Apparent Losses $111$ $-/-10\%$ $-/-10\%$ $-/-10\%$	Component of IWA Standard Water	Megalitres	95% Confidence	Standard	Variance =
Billed Authorised Consumption $5200$ $+/-1\%$ $26$ $676$ Non-revenue Water $917$ $+/-15\%$ $69$ $4397$ Unbilled Authorised Consumption $80$ $+/-50\%$ $20$ $400$ Water Losses $837$ $+/-16\%$ $69$ $4797$ Apparent Losses $111$ $+/-50\%$ $23$ $529$	Balance		Limits	Deviation	$SD^2$
Non-revenue Water 917 $+/-15\%$ $\leftarrow$ 69 $\leftarrow$ 4397 Unbilled Authorised Consumption 80 $+/-50\%$ $\rightarrow$ 20 $\rightarrow$ 400 Water Losses 837 $+/-16\%$ $\leftarrow$ 69 $\leftarrow$ 4797 Apparent Losses 111 $+/-50\%$ $\rightarrow$ 23 $\rightarrow$ 529	System Input Volume	6117	+/- 2%	61 —	→ 3721
Unbilled Authorised Consumption80 $+/-50\%$ $\rightarrow$ $20$ $\rightarrow$ $400$ Water Losses837 $+/-16\%$ $\leftarrow$ $69$ $\leftarrow$ $4797$ Apparent Losses111 $+/-50\%$ $\rightarrow$ $\rightarrow$ $\rightarrow$	Billed Authorised Consumption	5200	+/ <b>-</b> 1%	<b>26</b> —	→ 676
Water Losses       837       +/-16%       ←       69       ←4797         Apparent Losses       111       +/- 50%       23       → 529	Non-revenue Water	917	+/-15% ←	69 ←	4397
Apparent Losses 111 +/- 50% 23 529	Unbilled Authorised Consumption	80	+/- 50%	20 —	→ 400
	Water Losses	837	+/-16%	69 ←	4797
D. 11	Apparent Losses	111	+/- 50%	<b>23</b> —	<b>→ 529</b>
Real Losses 726 +/-20% 5326 •	Real Losses	726	+/-20% ←	73 ←	5326

Always ADD the variances, irrespective of whether you are adding or subtracting the volumes in Megalitres

# Example

- The previous example is a real system in Australia, with an ILI of 1.0
  - Bulk metering is assumed as +/- 1%, Metered Consumption +/- 1%
  - Yet the uncertainty of the Real Losses volume calculation is +/- 20%!
- This result is not at all unusual for Utilities with good leakage management and low ILIs
  - and this is well known to any person who has done uncertainty calculations
- However, uncertainty calculations provide useful additional knowledge even for high leakage systems
  - Using them, we can prioritise activities which will have the greatest influence in reducing uncertainty of NRW and Real Losses calculations

# Some practical tips

- If you use confidence limits, the item of input data with the biggest 'standard deviation' (which also gives the biggest variance) quickly identifies where you should try to improve your data reliability
  - to reduce the uncertainty of the calculated Real Losses volume
- Use of confidence limits software consistently shows that the most significant problem areas in a Water Balance are usually:
  - bulk metering measurement errors
  - customer metering errors matching recorded consumption to bulk metering volumes between start and finish dates
  - uncertainty about customer meter under-registration in systems where customers have storage tanks

### Uncertainty calculations for Performance Indicators

- We can also calculate uncertainty for Performance Indicators for NRW, Apparent Losses and Real Losses
- For KPI uncertainty calculations, the results are dominated by the parameter with the largest % uncertainty
  - and for many systems, this is the Real Losses volume!
- This means that moderate errors in mains length, number and length of service connections, and average pressure, don't have as much influence as you might perhaps expect

### Leaks Suite

- Through the free-to-all LEAKSSuite website, Allan Lambert is encouraging practitioners to start to understand how to do their own uncertainty calculations,
- In <a href="http://www.leakssuite.com/random-uncertainty-in-leakage-kpis/">http://www.leakssuite.com/random-uncertainty-in-leakage-kpis/</a>, Allan explains step by step, in reasonably user-friendly language, how to create your own spreadsheet
  - see also short article in next 'Water Detectives'
- the WB&PIUCalcs software is also available for purchase at <a href="http://www.wlranda.co.uk/wbpiucalcs/">http://www.wlranda.co.uk/wbpiucalcs/</a>
  - but Allan would prefer that you 'do it yourself', because Hear and forget; see and remember; do and understand (Confucious)

### Water Balance in WB&PIUCalcs software

2. V	Nater Balance Calculation with Uncertainty calcula	Colour cod	ing of Cells	Dataentry	Calculated				
COLUMN>	1	2	3			4			
ROW COMPONENTS OF WATER BALANCE				BASIS OF CALCULATION					
A	WATER FROM OWN SOURCES	wos				8000000			
В	WATER IMPORTED	w				4000000			
С	SYSTEM INPUT VOLUME	SIV	SIV = WOS plus WI			12000000			
D	WATER EXPORTED	WE				2000000			
E	WATER SUPPLIED	WS	WS = SIV minus WE			10000000			
F	BILLED METERED CONSUMPTION	вмс				7800000			
G	BILLED UNMETERED CONSUMPTION	BUC				300000			
н	NON-REVENUE WATER	NRW	NR	W = WS - BMC - E	BUC	1900000			
- 1	UNBILLED AUTHORISED CONSUMPTION	UAC	0.5%	x BMC		39000			
J	WATER LOSSES	WL	1	WL = NRW -UAC		1861000			
к	UNAUTHORISED CONSUMPTION	uc	0.1%	x BMC		7800			
L	CUSTOMER METERING ERRORS	CME	2.0% × BMC		156000				
м	APPARENT (COMMERCIAL) LOSSES	AL	AL = UC + CME		163800				
N	REAL (PHYSICAL) LOSSES	RL	RL= WL- AL		1697200				
0	IF NUMBER OF WATER BALANCE IN DAYS =	365	then REAL LOSSES in m <sup>3</sup> /day =			4650			
	Sensitivity testing: review the calculated priorities in Column 9 for action to reduce uncertainty of R								

Ī	Assessmen						
	5	6	7	8	9		
	Rano	dom Uncertai	inty	U²	Priorities to reduce		
	+/- u %	+/-	U Mm³	U <sup>2</sup> values are ALWAYS added	Uncertainty of Real Losses		
	2.0%		160000	25600000000	1		
	2.0%		80000	6400000000	3		
I	1.5%	178885	< SQRT (U <sup>2</sup> ) <	32000000000			
	2.0%		40000	1600000000	5		
	1.8%	183303	< SQRT (U <sup>2</sup> ) <	33600000000			
	2.0%		156000	24336000000	2		
-[	20.0%		60000	3600000000	4		
	13.1%	248065	< SQRT (U <sup>2</sup> ) <	61536000000			
	20.0%		7800	60840000	7		
	13.3%	248187	< SQRT (U <sup>2</sup> ) <	61596840000			
	20.0%		1560	2433600	8		
l	20.0%		31200	973440000	6		
ĺ	19.1%	31239	< SQRT (U <sup>2</sup> ) <	975873600			
ĺ	14.74%	250145	< SQRT (U <sup>2</sup> ) <	62572713600			
	with Uncertainty = +/- 14.74% 685 m³/day						
	Test the implications of changing %s in Column 3 and Column 5						

## Uncertainty of Infrastructure, Pressure and KPIs

3.	Leakage KPI Calculations with Uncertainty Calculat	tions	Colour coding of Cells  Data from Parts 1 or 2			Calculated	
COLUMN>	1	2	3	4	5	6	
			INFRASRUCTU	RE AND PRESSU	RE PARAMETER	5	
ROW	Infrastructure parameters and Leakage Performance Indicator Calculations with Uncertainty Calculations	MAINS LENGTH Lm	NUMBER of SERVICE CONNECTIONS Ns. MAINTO	CONNECTION	F SERVICE IS, PROPERTY METER	AVERAGE SYSTEM PRESSURE Pay	
			PROPERTY LINE	lp/Ns	lp	PRESSURE Pav	
А	UNITS OF PARAMETER OR PERFORMANCE INDICATOR	km	-	metres per connection	km	metres	
В	BEST ASSESSMENT OF VALUE OF PARAMETER OR KPI =	1000.00	40000	10.0	400.00	40.0	
С	RELATIVE UNCERTAINTY +/- u% =	1.5%	2.0%	20.0%	20.1%	7.5%	
D	UNCERTAINTY +/- U =	15.00	800	2.0	80.40	3.0	
E	LOWER LIMIT OF UNCERTAINTY =	985.00	39200	8.00	319.60	37.00	
F	UPPER LIMIT OF UNCERTAINTY =	1015.00	40800	12.00	480.40	43.00	
G	PARAMETERS USED IN CALCULATIONS				Ns, lp/Ns		
н	UNCERTAINTY AND RELATIVE UNCERTAINTY ARE CONSIDERED TO CORRESPOND TO A CONFIDENCE LEVEL OF +/-						

Assessment of Random Uncertainty and Priorities								
Assessment of Nandolli Officertainty and Friorities								
7	8	9	10	11				
	LEA	KAGE PERFORMA	ANCE INDICATORS					
REAL LOSSES			UNA VOIDABLE ANNUAL REAL	INFRASTRUCTURE LEAKAGE INDEX ILI				
	m³/km of	litres/ service	LOSSES UARL*					
m³/day	mains per day	conn./ day	m³/day					
4650	4.65	116	2400	1.94				
14.74%	14.81%	14.87%	8.30%	16.91%				
685	0.69	17.3	199	0.33				
3965	3.96	99	2201	1.61				
5335	5.34	134	2599	2.27				
From Water Balance	Using RL, Lm	Using RL, Ns	Using Lm, Ns, Lp, Pav	Using RL, Lm, Ns, Lp, Pav				
*Figure:	*Figures for UARL are calculated in Table 3 then copied back into Table 2							

# Uncertainty for Infrastructure, Pressure and KPIs

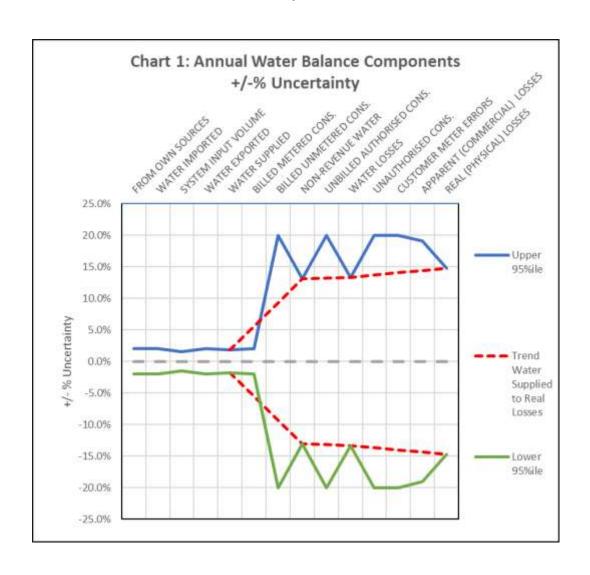
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COLUMN>	1	2	3	4	5	6	
			INFRASRUCTU	RE AND PRESSU	RE PARAMETER	S	
ROW	Infrastructure parameters and Leakage Performance Indicator Calculations with Uncertainty Calculations	MAINS LENGTH Lm	NUMBER of SERVICE CONNECTIONS	CONNECTION	F SERVICE IS, PROPERTY METER	AVERAGE SYSTEM	
	•		Ns, MAINTO PROPERTY LINE	lp/Ns	Įр	PRESSURE Pav	
А	UNITS OF PARAMETER OR PERFORMANCE INDICATOR	km		metres per connection	km	metres	
В	BEST ASSESSMENT OF VALUE OF PARAMETER OR KPI =	1000.00	40000	10.0	400.00	40.0	
С	RELATIVE UNCERTAINTY +/- u% =	1.5%	2.0%	20.0%	20.1%	7.5%	
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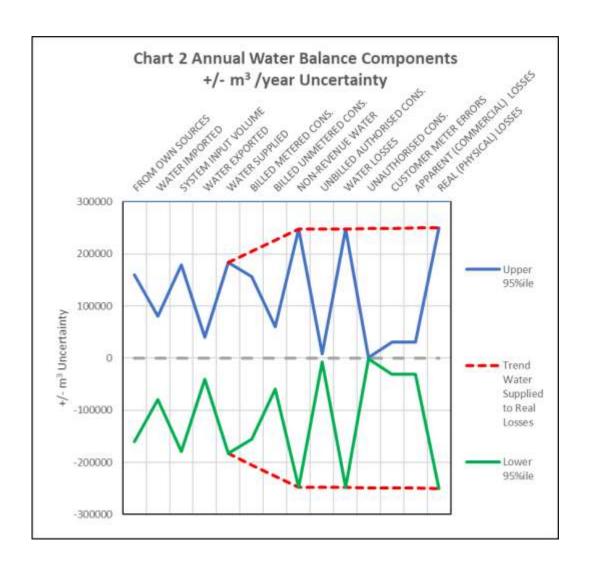
4. U	navoidable Annual Real Losses Uncertainty Calcula	Colour coding of Cells	UARL Fixed Defaults	Data from Parts 1,2 or 3	Calculated	
COLUMN >	1	2	3	4	5	6
ROW	CALCULATION OF UNCERTAINTY OF UNAVOIDABLE ANN	UARL	-	nts per metre of ssure		
А	UARL litres/day = (18 x Lm + 0.8 x Ns + 25 x Lp) x Pav Units Value		equation coefficients	litres/day per metre	m³/day per metre	
В	LENGTH OF MAINS Lm	km	1000.00	18.0	18000	18.00
С	UTILITY SERVICE CONNECTIONS, MAIN TO PROPERTY LINE NS	Number	40000	0.80	32000	32.00
D	PRIVATE UNDERGROUND SERVICE CONNECTION, FROM PROPERTY LINE TO CUSTOMER METER Lp	km	400.0	25.00	10000	10.00
E	TOTAL OF UARL COMPONENTS per metre of pressure	Volume per metre			60000	60.00
F	AVERAGE SYSTEM PRESSURE Pav	Metres	40.00			
G	UNAVOIDABLE ANNUAL REAL LOSSES UARL	m³/day		2400		

Assessment of Books and Books and Brigadian								
Assessment of Random Uncertainty and Priorities								
7	8	9	10	11				
	LEA	KAGE PERFORMA	ANCE INDICATORS					
REAL LOSSES	REAL LOSSES		UNA VOIDABLE ANNUAL REAL	INFRASTRUCTURE				
	m³/km of	litres/ service conn./ day	LOSSES UARL*					
m³/day	mains per day		m³/day					
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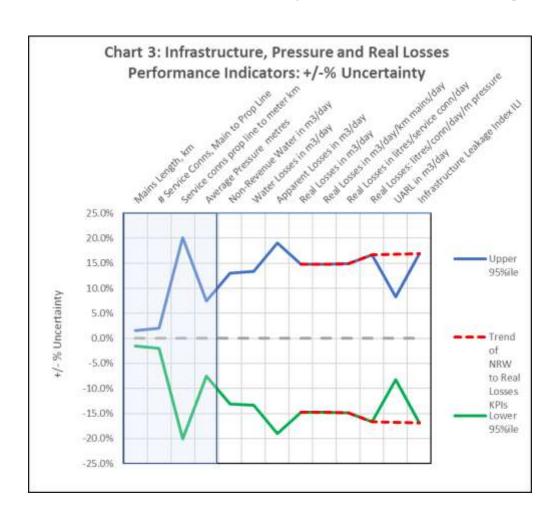
Assessment of Random Uncertainty and Priorities							
7	8	9	10	11			
	Pooled uncertainty						
+/- u %	4	+/-U	U²	calculation			
1.5%		0.27	0.0729				
2.0%		0.64	0.4096	Square root of sum of U <sup>2</sup> values			
20.1%		2.01	4.0400				
3.54%	2.13	< SQRT (U <sup>2</sup> ) <	4.5225	<del> </del> 			
7.50%	3.0			Square root of sum of u <sup>2</sup> values			
8.30%	199			<b>↓</b>			

# Uncertainty of Water Balance in %, and in m<sup>3</sup>/year





### Uncertainty of Leakage Performance Indicators



- Uncertainty of infrastructure and pressure parameters are in grey area to left side of chart
- NRW uncertainty is +/-13%
- Real loss uncertainty is +/-14.7%
- I/conn/day uncertainty +/-14.8%
- m<sup>3</sup>/km/day uncertainty +/- 14.9%
- UARL uncertainty +/- 8.3%
  - less than Real Loss volume uncertainty!
- ILI uncertainty +/- 16.9%
  - only 2.2% more than uncertainty of real loss volume!